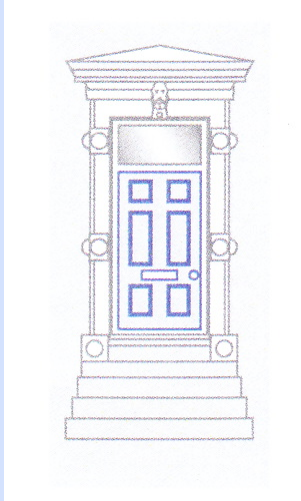


2012 HAPPY NEW YEAR!

VICTORIA DENTAL PRACTICE
JANUARY 2012



WHAT HAVE WE DONE FOR YOU IN THE LAST 24 MONTHS?

YOUR ENVIRONMENT

- PRACTICE REFURBISHMENT OF THE WAITING ROOM, TO HELP YOU FEEL RELAXED AND COMFORTABLE IN MODERN, CLEAN AND REASSURING SURROUNDINGS

YOUR SAFETY

- NEW STATE OF THE ART, CENTRAL STERILISATION AND EQUIPMENT ROOM, FOLLOWING RECENT "BEST PRACTICE" RECOMMENDATIONS FROM THE NATIONAL INSTITUTE OF CLINICAL EXCELLENCE AND THE DEPARTMENT OF HEALTH.
- WE ARE TRYING TO ELIMINATE LATEX COMPLETELY FROM ALL OUR PROCEDURES TO HELP WITH ALLERGY SENSITIVITY. TO HELP ACHIEVE THIS WE NOW USE LATEX FREE GLOVES, AND WE ARE CHECKING THROUGH ALL OUR MATERIALS TO ELIMINATE IT WHEREVER WE CAN.

YOUR CARE

- SIMON AND HELEN HAVE WORKED FOR THEIR PRACTICE TO BE ACCREDITED WITH THE DENPLAN EXCEL QUALITY ASSURANCE STATUS. DENPLAN EXCEL DENTAL ADVISORS SCRUTINIZE EVERY CLINICAL, RADIOGRAPHIC, STERILISATION AND MANAGEMENT PROCESS IN ORDER TO CHECK WE MAINTAIN THE HIGHEST STANDARDS THROUGHOUT THE PRACTICE.

Denplan says "Denplan Excel Accreditation demonstrates to your patients, staff and peers that you value high standards and that your practice follows effective processes"

YOUR CONVENIENCE

- WE NOW OPEN ON SATURDAY MORNINGS, AS WELL AS EVENING AND EARLY MORNINGS
- WE AS A PRACTICE HAVE BEEN AVAILABLE FOR YOU EVERY SINGLE DAY OF THE YEAR FOR EMERGENCIES ; THIS MEANS YOU WOULD BE SEEN HERE BY PEOPLE YOU KNOW AND TRUST WHEN YOU NEED HELP MOST.

**In our recent survey, 100% of people questioned, stated they would recommend
Victoria Dental Practice
and here are some of their reasons**

"The service is excellent"..."friendly helpful staff, dentist and hygienist" .. "professional relaxed atmosphere and professional treatment".."excellent treatment, and manner and expertise of dentist".."am now not nervous"..."always accommodating when making appointments, especially at short notice"..."friendly, caring, sensitive, informative"...

**DO YOU
FIND IT
DIFFICULT
TO COME TO
THE
DENTIST?**

We have early morning and evening times so that you may not always need to come out of work to attend.

.....
..For any suggestions or complaints please ask to speak to Jayne Younghusband practice manager, who will be happy to try to help you. Our aim is to give quality family dental care in a relaxed environment.

OPENING HOURS
MON 8.30- 7.00
TUE/WED 9.00-5.30
THUR 8.30- 5.30
FRI 8.30-4.30
SAT 9-12 (By arrangement)

The practice is closed daily for one hour at lunch.
tel.01325 462361
www.victoriadental.co.uk

**OUT OF HOURS
EMERGENCY
SERVICE
AVAILABLE FOR
ALL;
THIS SERVICE IS
SUBSIDIZED BY
DENPLAN FOR
OUR DENPLAN
PATIENTS**